Mipela GeoSolutions News

Product Roadmap Update

Over the years we noticed that somehow, the very systems and software that were designed to help us be more productive were actually making us less efficient by drowning us with vast amounts of information. Our X-Info Suite of products was born from the idea that we could create a solution that would take all this information, whatever the source or the content, and unify it into a simple, secure, centralised and accessible system.

The products in the X-Info Suite can be used individually or integrated, aligning with our company's purpose to connect people with information. They were designed to enable the following core functions of data capture, management, visualisation and sharing; generic processes that take place in any Energy and Infrastructure business at any given time.

"The X-Info Suite unites existing systems, people and processes and allows them to work together"

The end of February 2016 sees the culmination of a major milestone in our Products Roadmap with three of our four products X-Info Aware (data capture), X-Info Connect (data management) and X-Info WebConnect (data delivery) being administered centrally from X-Info Connect client Connection Settings interface. This means the previous Major Annual Release schedule of one product being staggered each quarter over a year will now see the Major Release of ALL products occurring annually end of February each year.

Interim "Requested Features"(new\enhancements) will now be staggered into four cycles, which totals to thirteen week cycle following the seasons. This will consist of a week of planning, eight weeks of development including testing and bug fixes with a four week release period that includes updating of documentation, marketing material, internal training and release notes.

Please note priority one bug fixes will be released when required and will be available for all clients under maintenance from our X-Info Suite product updates website. For further information on X-Info Suite please contact us on 1300 807 770.

Working together as a team towards greater success

Welcome to our Autumn newsletter for 2016!

In this edition, we provide a wrap-up of our recent X-Info User Group meeting in Adelaide, an update of the X-Info suite Product Roadmap and present another X-InFocus tech tip.

This issue also provides you with a client success story on Gladstone Area Water Board adoption's of the X-Info DBYD Suite Works Management solution.

We believe it takes a great workplace to produce great work. We've built a collaborative and people-focused culture that drives our business. We're all unique, with our own skills, knowledge and personalities, and it's these differences that allow us to compliment and learn from each other, to support each other, and most importantly it's what unites us as a company. So it's with great pleasure to share some insights about Rob Choucroun who was awarded the Mipela GeoSolutions "2015 Justin Fielke Wantok Annual PRIDE Award" by his peers in this issue.

I would also like to take this opportunity to thank ElectraNet who recently hosted our inaugural X-Info User Group meeting in Adelaide, and in particular, David Manley, whose passion about his work in community and landowner engagement was evident for all those who attended. I believe what sets David apart is his inclusion of his team internally within the business in building their capability and his constant thirst for knowledge on how they are travelling in the industry to share what they are doing internal with peers externally. This is a credit to his leadership style, the company's commitment to ongoing professional development and their continuous improvement ethos.

In closing, I would like to acknowledge and extend a warm welcome our most recent new clients. We look forward to continuing our passion of connection people with information.

Hayden McDonald
Managing Director

Connecting People with Information

Continuous learning model

Thank you ElectraNet for hosting our first SA X-Info Suite User Group session

The end of February saw a group of SA based current and potential X-Info Suite users and partners come together for the first SA X-Info User Group.

The group brings together people who have a passion for Mipela Geosolution's products and services and aims to continuously improve the X-Info Suite by learning, interacting and sharing knowledge with peers in our community. It was great to see X-Info Connect being used by our clients for landholder management and stakeholder engagement as well as to manage property data and changes coming in from government agencies. We hope that attendees took away a new perspective on how they may use X-Info Suite and picked up some tips to make their lives a little bit easier!

It was a pleasure to be involved in the evening and we would like to thank all who attended. Special thanks go to David and Michael from ElectraNet who presented their take on X-Info Connect and to Caroline and Huong who hosted the evening at ElectraNet's offices in Keswick.

If you would like to be involved in our next user group, keep an eye on our posts on LinkedIn, our website events page or contact us directly at 1300 807 770 to register.

Congratulations Rob!
The receipient of Mipela Annual Award

Mipela GeoSolutions Personnel Recognition in Delivering Excellence (PRIDE) program is aimed at recognising employees who strive for excellence in line with Mipela's core values. The program is available to all employees to nominate other team mates they think deserve special recognition and appreciation. There are 5 nomination categories, and they are technical excellence; customer service; team work; innovation and creativity; and communication.

At the end of each month, recipient(s) who meet the Award criteria are announced at our weekly company Monday morning team meeting. At the end of the year, the leadership team reviews the monthly PRIDE award winners and through a thorough evaluation process identifies one individual worthy of receiving the "Justin Fielke Wantok Annual PRIDE Award".

The 2015 Annual PRIDE award recipient was Rob Choucroun.

Rob joined Mipela in 2011 in our Services Projects team who are a talented group of professionals that can be found either in our offices or working directly with clients on-site. Today, Rob is the Senior GIS Specialist responsible for project management, data sourcing, automating client data management and training to ensure GIS projects are delivered on time and on budget. Rob is a member of the MG brains trust who can always be seen but strangely enough not heard. ***A very deserving recipient!***

Filtering X-Info Connect

The filter function enables users to find, view and report on data within a connection by defining specific criteria.

The filter criteria can be typed in or easily built from a list of available filter fields. The filter expression builder assists the user to construct the filter criteria using 'format hinting' which prompts them with filter options that are valid at that point in the filter specification.

Filtering is available wherever the Build Expression button is displayed within the connection. The fields that can be filtered will depend on the fields that have been added to the connection and will vary.

Filter Criteria

The filter criteria are entered as a text string. Data within the connection matching the criteria will be displayed either within the selected report or in the find results window. Criteria are specified in the format 'field:property', and any number of criteria in this format can be included in the filter string. When the filter field is entered (or selected), any matching properties for that field are shown and can be selected into the criteria.

An example would be: I want to find all of the Registered Owners in Postcode 4001. The filter for this would be - contact. postcode:"4001" contact.type: "Registered Owner"

Anything displayed in the field that is enclosed in "inverted commas" will search for an exact match. Anything not enclosed will search for any of the data.

If you would like further information on the Find function please contact the Mipela Support Team at support@mipela.com.au.

Image courtesy of Gladstone Area Water Board

Automated back end processes provides Gladstone Area Water Board (GAWB) with improved responsiveness for issuing of permits

" Mipela provided a user friendly, time and cost efficient solution customised to GAWB's specific needs. The Works Management solution gave GAWB the tools to identify and focus on enquiries that could potentially pose a risk to our underground infrastructure.

The Mipela team were professional and accommodating and always worked hand-in-hand with GAWB to ensure the optimal outcome and solution to fit our business requirements. "

Tina Underwood, Technical Officer of GAWB

The repetitive manual processing involved in handling communications, issuance of Permit to Work and data management within GAWB in response to their DBYD enquiries has proven to be time and resource intensive and prone to errors and inconsistencies.

Mipela implemented a Works Management solution for GAWB to provide a seamless workflow solution to view, action and report inquiries that have authority to conduct proposed works in the vicinity of GAWB's infrastructure from X-Info DBYD suite for their "Permit to Work" processes. The objective was to automate back end processes and centralise data to create certainty and responsive issuing of permits and reports.

With a fully automated Works Management module in place, GAWB is able to view, action and report on asset queries such as Permit to Works applications, resulting in massive improvement in turnaround time for permit issuance.

The automated workflow has also significantly increased workflow accuracy and compliance to processes and information coming from a single source of truth. The on demand reports enable GAWB with visibility and control which will assist with better decision making and proactive asset management.

The project has resulted in an internal **"Safety Challenge"** award to the GAWB team who submitted the project as a work process initiative by changing the way they do things to manage and remove risks when working in or around concealed infrastructure.

To find out if Mipela's Works Management solution can meet your business reporting needs please contact Phoebe Tan, Business Development Executive on 1300 807 770.

Racing with Mipela GeoSolutions

Over 80 Clients, Suppliers, Partners of the Mipela family participated in the 7th Annual Mipela GeoSolutions Client raceday held on Saturday, 19 March at Doomben. Like other race days it didn't take long for the noise in the room to build, the punters took a little while to part with their money, but a few bets here, a couple of wins there (let's not mention the losses …) and a few drinks later before too long everyone was all in!

Unfortunately our traditional Group Charity bet on the last race on of the day with #2 Quick Ketch did not come in this year, Mipela has in kind donated the total of the group bet to the Royal Flying Doctors Service in recognition of everyone's generous spirit on the day.

Thank you to all who participated in making this such an enjoyable and worthy event.

Mipela prospers, so the company grows!

Alek Suszynski, Support Specialist

Welcome to Alek Suszynski who recently joined Mipela GeoSolutions as a Support Specialist in the MG Support Team. The MG Support team is responsible for the support of our client's solutions utilising the X-Info Suite of products. In her first week Alek commented she has been surprised about the diversity of solutions we offer our clients. Alek is known to her team as a driven and focused young professional. When you next call into the HelpDesk please say hi to Alek who is looking forward to assisting you.

Wade Elofson, Business Development Executive

Wade has been selling for oil and gas sector companies for more than 15 years. He started his career while completing his MBA at the Haskayne School of Business in Calgary, Alberta, Canada. Wade moved to Australia from Canada in 2009 as a Director with Enerflex Energy Systems. Joining Mipela, Wade will be focusing on developing business opportunities within the energy and infrastructure sectors. His extensive experience in this marketplace lends to the perfect fusion to better support the industry with the assistance of Mipela.

Phoebe Tan, Business Development Executive

Hajimemashite!Phoebe recently joined Mipela GeoSolutions as a Business Development Executive. Phoebe has over 6 years of international experience in the Oil and Gas industry with passion in B2B sales and marketing and key account management. With Mipela, Phoebe will be focusing on new business developments and developing communication strategies that align with Mipela's corporate direction and business needs.

Phoebe also speaks five languages so call her for a chat today!

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Connecting People with Information