

X-Info Connect

Helping out Indigenous communities.



The background.

The Arnhem Land Progress Aboriginal Corporation (ALPA), established in 1972, is an Aboriginal-owned benevolent organisation which provides benefits to its members from the successful operation of community retail stores. ALPA strive to enhance the social and economic development of its members, giving primacy to their cultural heritage, dignity and desire of equality with their fellow Australians.

The challenge.

The challenge was to implement a system that would allow ALPA staff to efficiently manage and support each retail store's IT infrastructure from their Head Office in Darwin. That sounds easy until you realise that the stores are located in some of the most remote regions of Australia and face some challenging technical issues.

The solution.

ALPA engaged Mipela to implement X-Info Connect. The reasoning was fourfold;

1. The ability to add custom fields meant that ALPA were able to create a system that could manage their unique requirements.

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2. Enhanced security gave ALPA the ability to give stores access to the system without allowing them access to sensitive information.
3. By allowing staff to create and save their own reports, Management are now able to track key metrics at the click of a mouse.
4. By taking advantage of web services technology, X-Info Connect does not chew up valuable bandwidth between head office and the remote stores, thereby reducing costs and facilitating a more efficient network.

The result.

ALPA are now able to better support their remote stores, thereby delivering a positive outcome for indigenous communities throughout northern Australia.

To find out how we can deliver a system that meets your unique requirements, contact Mipela on 07 3252 5589.



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